



2020 EDITION

WEST COVINA

STATE OF THE CITY

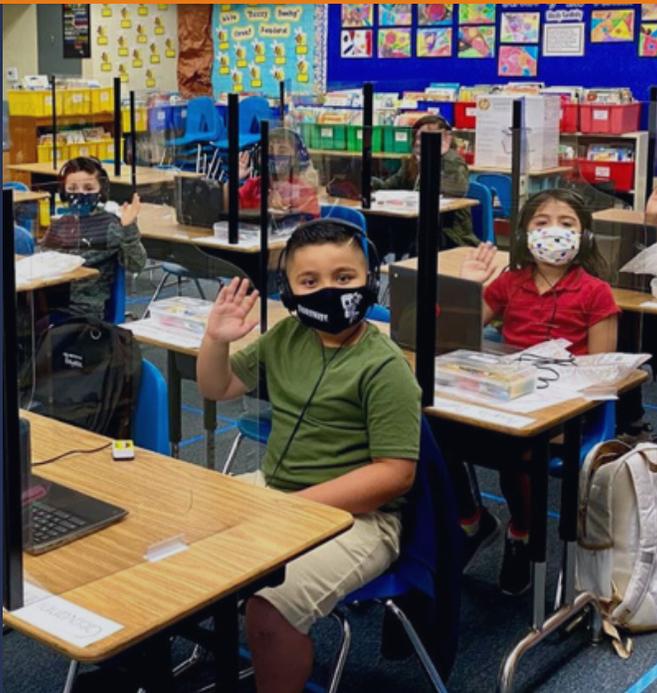




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INTRODUCTION

STATE OF THE CITY

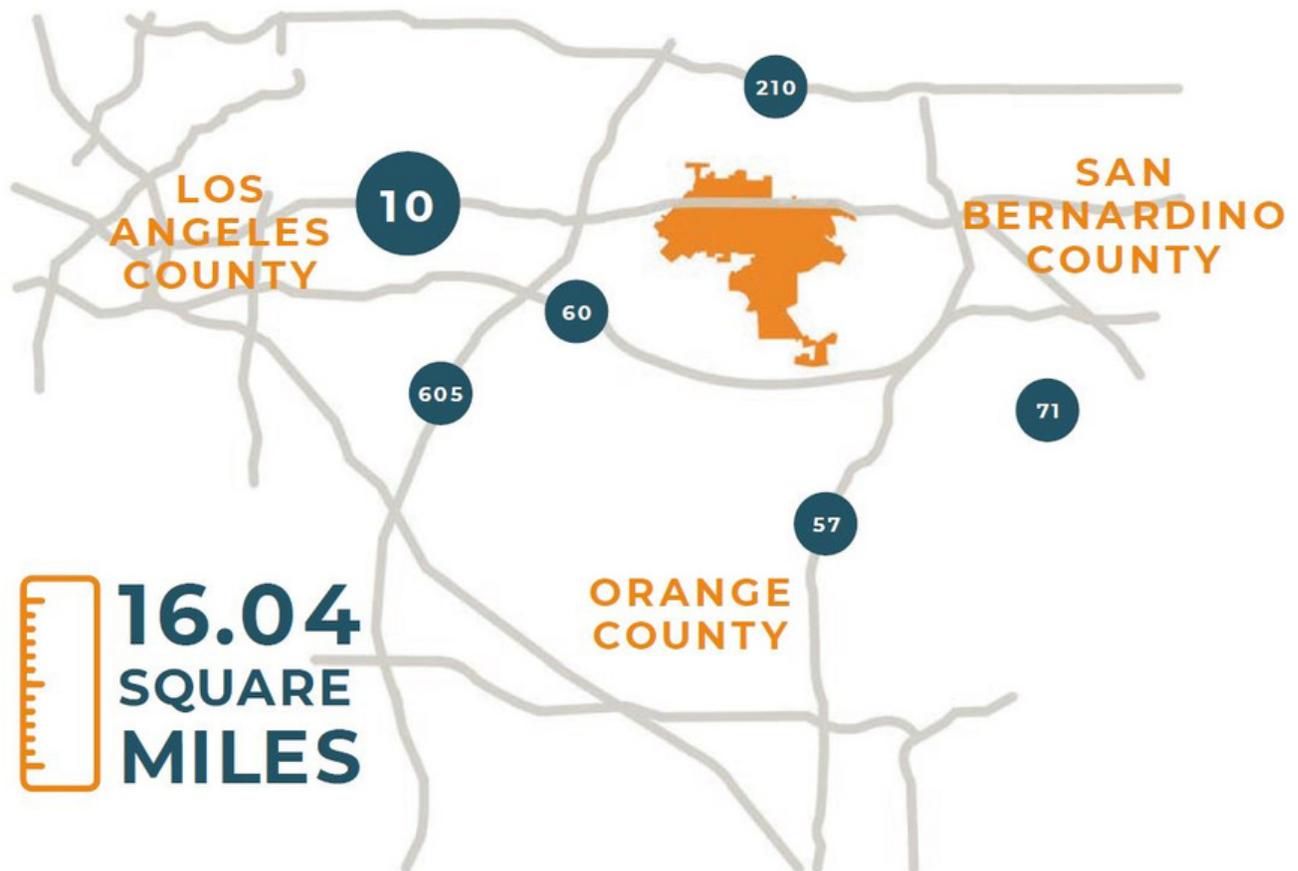
The 2020 State of the City report highlights West Covina's accomplishments, operations, services, and programs relative to the City Council's priorities:

- Achieve Financial Stability and Sustainability
- Enhance City Facilities and Infrastructure
- Enhance the City Image and Effectiveness
- Enhance Public Safety
- Enhance City Programs and Activities
- Engage in Proactive Economic Development

The first part encompasses each department and their divisions' function as well as their respective achievements in line with the priorities outlined. The second part provides a glimpse of the COVID-19 efforts. The third part provides highlights of each school district.

The City continues to proactively pursue the priorities set by the City Council to improve the quality of life for all residents.





DEMOGRAPHICS

Source: U.S. Census

Population: 107,786

Average Household Size: 3.47

Median Household Income: \$82,938

Median Value of Owner-Occupied Housing Units: \$540,500

Race/Ethnicity:

Hispanic or Latino	53.7 %
Asian Alone	28.4%
White Alone, Not Hispanic or Latino	11.8%
Black or African American Alone	4.0%
American Indian and Alaska Native Alone	0.1%
Native Hawaiian and Other Pacific Islander Alone	0.1%

CITY HALL STAFF FACTS

City Manager's Office (4)

City Manager
Assistant City Manager
Executive Assistant to City Manager
Senior Administrative Assistant

City Clerk's Office (2)

Assistant City Clerk
Deputy City Clerk

Finance Department (12)

Finance Director
Assistant Finance Director
Administrative Assistant I
Purchasing Manager
3 Accountants
Accounting Technician
Account Clerk
Senior Account Clerk
2 Management Analyst I Part-Time

Community Development Department (16)

Economic Development & Housing Manager
Planning Manager
Code Enforcement Manager
Economic Development Specialist
Economic Development Project Coordinator
Planning Associate
Planning Assistant
Senior Administrative Assistant
7 Code Enforcement Officers Part-Time
Office Aide III Part-Time

Human Resources Department (4)

Human Resources Director
Human Resources Analyst
Human Resources Technician
Administrative Assistant II

Information Technology (5)

Information Technology Manager
Information Technology Analyst
Cable TV Production Assistant Part-Time
Intern Part-Time
Senior Communications Technician Part-Time

Public Services Department (73)

Public Services Superintendent
Community Services Manager
Recreation Services Supervisor
Administrative Assistant I
Administrative Assistant II
2 Community Services Coordinators
Office Assistant II
Head Cook
Assistant Cook Part-Time
3 Day Care Directors Part Time
6 Day Care Teachers Part-Time
31 Recreation Leaders Part-Time
7 Recreation Site Coordinators Part-Time
Recreation Assistant
Senior Account Clerk
Accounting Technician
Contract Coordinator
5 Maintenance Worker II
Electrician I
Electrician II
Equipment Operator
2 Maintenance Lead Workers
Senior Maintenance Worker
Maintenance Assistant Part-Time

PUBLIC SAFETY STAFF FACTS

Number of Fire Staff (75)

70 Sworn Firefighters
Fire Chief
3 Shift Assistant Fire Chiefs
15 Fire Captains
15 Fire Engineers
27 Firefighter/Paramedics
9 Fire Firefighters
3 Administrative Staff
Fire Prevention
Part-Time

Number of PD Staff (153)

88 Sworn Police Officers
Chief
Captain
7 Lieutenants
10 Sergeants
17 Corporals
52 Officers
48 Full-Time Civilians
9 Community Service Officers
5 Jailers
15 Dispatchers
8 Records
Community Enhancement
4 Administrative Staff
Crime Analyst
Victim Advocate
3 Police Officer Recruits
User Support Specialist
17 Part-Time Civilians
5 Cadets
5 Background Investigators
Forensic Intern
3 Records Clerk Aides
3 Dispatchers

2020 MAYOR AT WORK





MESSAGE FROM THE 2020 MAYOR

TONY WU

Dear Residents,
I am honored and humbled to have served as your Mayor in 2020. I am proud to announce that the City has had major improvements in the last year.

With our reformed management, we have enhanced our City services to provide an improved customer service experience at City Hall. We have actively worked to pursue financial stability, to increase public safety services, to provide new community programs, and to continue towards efficiency. In the last year, we have added 511 new businesses, increased our general funds reserves, improved our parks, received more applications for building and safety permits and so much more!

Despite the COVID-19 pandemic we, as a City, have come together and adapted to new ways of servicing our community. I'd like to take this time to thank our residents, businesses, nonprofit organizations, and all who donated PPE, food, time, and more! I appreciate your compassion and dedication to our community's well-being.

Thank you to our city staff for working hard to partner with our local hospitals to set up COVID-19 test stations, for working with our local businesses to facilitate reopening, and for diligently working to provide lunches to our seniors via drive-thru and home delivery services.

Finally, thank you to all of our residents for supporting our community and local businesses. Although we have yet to overcome COVID-19 and all the ramifications, I am confident we will succeed.

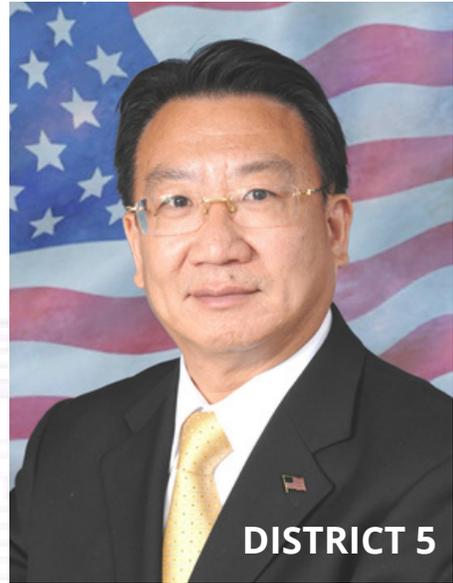
TONY WU
2020 MAYOR

2020 COUNCIL IN ACTION



2020 WEST COVINA CITY COUNCIL

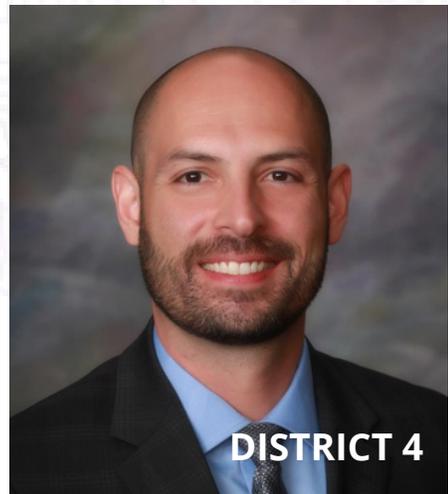
As a general-law city, West Covina operates through the Council-Manager form of municipal government. The five City Council members are elected by-district to overlapping terms of four years and annually select one of their members to serve as Mayor.



MAYOR TONY WU



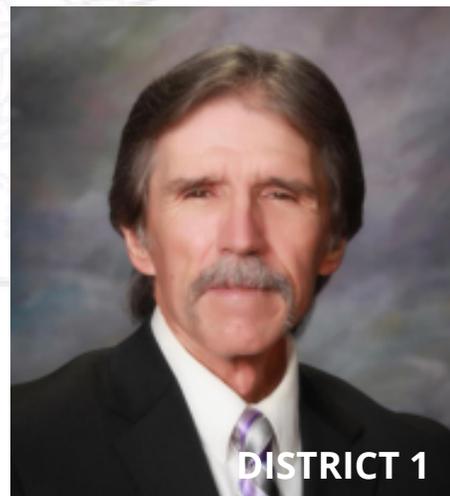
MAYOR PRO TEM LETTY LOPEZ-VIADO



COUNCILMAN DARIO CASTELLANOS



COUNCILMEMBER JESSICA SHEWMAKER



COUNCILMAN LLOYD JOHNSON



CITY MANAGER'S OFFICE

DAVID CARMANY

It is my pleasure to present the 2020 Annual Achievements for the City of West Covina. This report highlights major achievements and accomplishments over the past year.

West Covina's employees have met unprecedented challenges related to the COVID-19 pandemic. The City continued its commitment in placing the health and safety of our residents and visitors as its top priority. As a result, the City was adapted to the ever-changing environment surrounding the pandemic and continued to provide top quality municipal services.

With the City Council's guidance, the City established programs and services to assist our residents - from providing COVID-19 testing, to increasing the City's meal program for our senior community and providing personal protective equipment to our residents.

While City facilities had to be closed due to the pandemic, the City continued to serve the community. This year, we were able to start electronic submittals for plans and online payments for permits. We were also able to get Capital Improvement Projects completed. While the City faced financial woes, the issuance of the pension obligation bonds helped the City's financial situation. The City also supported local businesses through a variety of efforts including the COVID-19 loan program for small businesses, providing no-cost temporary use permit for outdoor operations for businesses during the required closures, and continually updating businesses on the Los Angeles County Public Health Department updates as well as other available resources.

Together, we were able to address critical issues in our community, compile available resources, and share these resources with our community.

While 2020 had impacted us all in many ways, West Covina staff has worked tirelessly to continue our mission of developing exemplary responsive municipal services for the entire community.

DAVID CARMANY
CITY MANAGER

2020 ACCOMPLISHMENTS

→ Assisted the City in navigating the COVID-19 pandemic, including, but not limited to: declaring the local emergency, keeping the City apprised of legal developments throughout the pandemic, preparing agreements to enable the City to provide necessary services to the community throughout the pandemic, collaborating with staff on the development of the Open Air Program and Small Business Loan Program, and continuously advising the City on its response to the pandemic.

→ Collaborated with City staff to draft ordinances to update Zoning Code provisions.

→ Assisted City staff with Complex California Public Records Act requests.

→ Favorably settled several litigation matters



CITY ATTORNEY'S OFFICE

THOMAS DUARTE

Jones and Mayer, as West Covina's City Attorney, strives to provide the highest level of legal representation to the City of West Covina. We assist the City Council in cooperation with the City Manager in identifying issues, crafting solutions, and implementing the City Council's decisions legally, ethically, and effectively.

In 2021, our goal is to continue to provide effective legal services to the City Council, City officials, departments, agencies, boards, and commissions. We aim to continue to assist the City in achieving the City Council's policies and goals such as the establishment of a local health department, providing necessary services and resources to the community, and continuing to resolve lawsuits favorably for the City.



ACHIEVING FINANCIAL SUSTAINABILITY & STABILITY

- Presented a **BALANCED** budget.
- Increased general fund reserves at fiscal year-end.
- Coordinated the approximately \$2.2 million in Proposition A funds with another agency resulting in \$1.65 million in revenue for the General Fund.
- Continued to review City's finance policies to ensure that the City has strong internal controls that detect errors in a timely fashion.
- Worked with the State of California to perform and complete a review of the City's financial position.
- Issued Pension Obligation Bonds to obtain lower costs of borrowing.
- Compiled data requested for CDBG grant audit.



FINANCE

ROBBEYN BIRD
FINANCE DIRECTOR

The Finance Department is dedicated to implementing strong internal controls that meet the goals of attaining fiscal stability into the future to ensure that West Covina residents receive the highest level of services.

In July 2020, the City of West Covina issued \$204.1 million in taxable lease revenue bonds - which is part of the West Covina pension solution reform initiative. The City's interest rate from CalPERS UAL Payments went from 7% to 3.7%, saving the City more than \$52 million, and leveling out the payment throughout the term of the bonds.



IMPROVING FINANCES



COMPREHENSIVE ANNUAL FINANCIAL REPORT (CAFR)

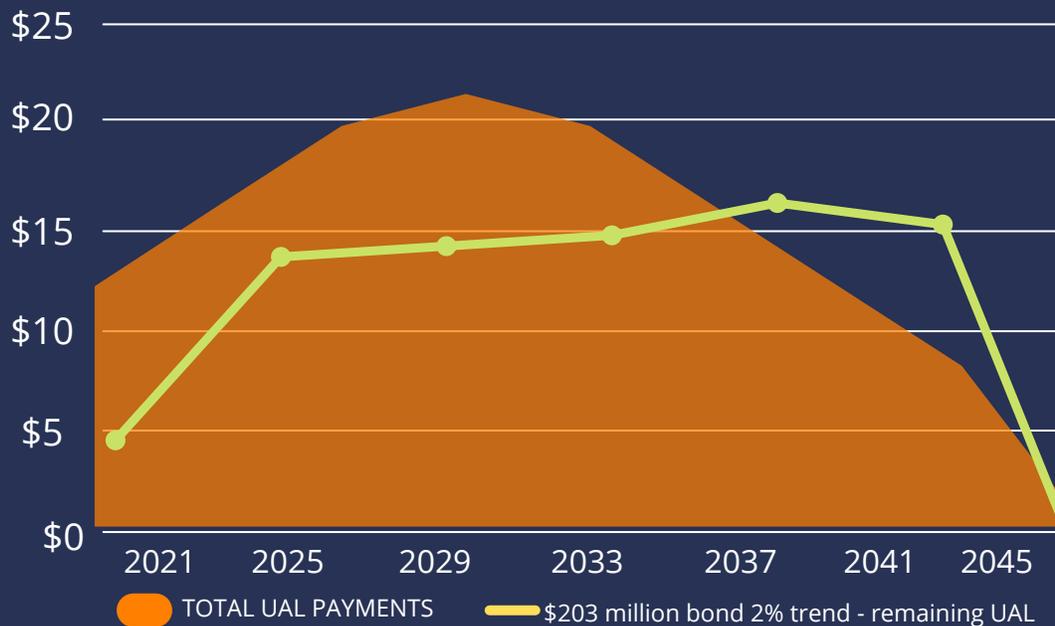


Since FY 2018-2019, the City's General Fund Unassigned Fund Balance increased by \$2,695,803

CITY'S INTEREST RATE FROM CALPERS UAL PAYMENTS WENT FROM 7% TO 3.7%

\$52 Million SAVINGS
Over Life of Bonds

PENSION OBLIGATIONS



GRANTS AWARDED



SENATE BILL GRANT

\$310,000

permit system software

LOS ANGELES REGIONAL PARK & OPEN SPACE DISTRICT GRANT APPROVAL & MEASURE A FUNDING

\$340,000

playground at Shadow
Oak Park

CALIFORNIA DEPARTMENT OF HOUSING & COMMUNITY DEVELOPMENT LEAP GRANT

\$500,000

for comprehensive
revision to the zoning
code

STATE GRANTS FUNDS FOR PARK REHABILITATION CREATION & PROGRAMS

\$839,469

City to match 20%

ENHANCING CITY EFFECTIVENESS

- ➔ Served as the City's Election Official for the 2020 General Municipal Election as well as processed nomination papers and filings for 6 City Council candidates.
- ➔ Fulfilled 108 filings of campaign statements for officeholders, candidates, and political action committees.
- ➔ Prepared, published, and distributed 55 agendas and agenda packets for the City Council, Successor Agency; published and posted required legal notices, prepared minutes, and maintained the legislative action of such meetings.



CITY CLERK

LISA SHERRICK
ASSISTANT CITY CLERK

The City Clerk's Office strives to provide transparency in the daily operations of the City while providing support to the City Council, staff, and the public. The department continues to improve efficiency and customer service through the implementation of the Laserfich Electronic Document Management System. In the upcoming year, the City Clerk's Office will work with City Departments and the U.S. Census Bureau to adopt new district boundaries.



RECEIVED, PROCESSED,
AND RESPONDED TO

483

PUBLIC RECORDS
ACT REQUESTS

RECEIVED,
PROCESSED

38

CLAIMS FOR
DAMAGES

48

SUBPOENAS

27

SUMMONSES

ACHIEVEMENTS

- Hired an Assistant City Clerk, 9 Police Officers, 1 Police Records Specialist I, 1 Police Cadet, and 7 Public Safety Dispatchers.
- Continued internship program, giving students the opportunity to gain valuable applied experience and make connections in professional fields they are considering for career paths. Placed 12 interns in various departments.
- Negotiated with 8 bargaining units (Department Heads, Middle Management, Confidential, General, Maintenance & Crafts, Police Management, Police Safety and Fire Safety).
- Developed a Subrogation Claims process and recovered approximately \$108,000 in losses & damages on behalf of the City.

PROVIDED TESTING
TO NEARLY

400

EMPLOYEES & IMMEDIATE
FAMILY

LESS THAN

10%

OF OUR WORKFORCE
TESTED POSITIVE FOR
COVID-19 SINCE THE
OUTBREAK



HUMAN RESOURCES/ RISK MANAGEMENT

HELEN TRAN

DIRECTOR OF HUMAN RESOURCES/
RISK MANAGEMENT

The department is responsible for the administration of all personnel and risk management functions of the City. The main objectives of the Human Resources Department are as follows: carry out the directives of the City Council and City Manager in the most cost-effective and efficient manner possible; provide timely and reliable information and recommendations to the City's decision-makers when called upon; provide an equitable and healthy work environment for all employees; mitigate all unnecessary risk, loss, and liability for the City and its surrounding communities; and provide valuable and responsive support services to all other City Departments to enable them to complete their respective missions.

PUBLIC SERVICES

ENHANCING CITY FACILITIES & INFRASTRUCTURE



MAINTENANCE DIVISION

**50 MILES
OF CLEANED
SEWER MAINS**

**OVER 6,000
SERVICE REQUESTS**

- Completed the extension of Palm View Park with the acquired property adjacent to the park.
- Inspected 25 miles of sewer mains; repaired damaged asphalt at major intersections; repaired lifted sidewalk at various locations; and cleaned 600 storm drain catch basins diverting debris from entering the Walnut Creek Wash.
- Completed project to install new playground equipment at Shadow Oak Park.
- Received over \$200,000 in Proposition A Incentive Funds for self-reporting to the National Transit Database.
- Approved, renewed, and processed over 575 low-income senior citizen waste collection discount applications.
- Collected over 750 pounds of Sharps containers and 55,410 pounds of electronic waste.





COMMUNITY SERVICES DIVISION

ENHANCING CITY PROGRAMS & ACTIVITIES

Approximately 10,000 Dial-A-Ride service provided for our Senior Residents.



Working with community groups to provide more services.

- ➔ Took a leadership role in the East San Gabriel Valley as a lead agency for the Cities Homeless Planning Grant Application (joint application with Duarte, Covina, Glendora and Azusa).
- ➔ Approved, renewed, and processed over 575 low-income senior citizen waste collection discount applications.
- ➔ Worked with a wide variety of community organizations and service clubs throughout the year to provide special events for the community.
- ➔ The Go West Shuttle provided service to over 35,000 passengers.
- ➔ Administered agreements and provided technical assistance to the City's 12 CDBG-funded-sub-recipients which included services such as food banks, Meals on Wheels, fair housing services, senior nutrition, senior case management, homeless services, and subsidies for childcare recreation.



Adapting to a new way of servicing.

EVENTS IN 2020

**JOLLIBEE
"LUNCH WITH A COP"**



**"TOGETHER AT HOME"
VIRTUAL FILM FESTIVAL**



**CHRISTMAS TOY DRIVE PRESENTED
BY FILM IT WEST COVINA**



ENGAGING IN PROACTIVE ECONOMIC DEVELOPMENT

- ➔ Provided entitlement assistance to new businesses including Chick-fil-A, Floor & Decor, Planet Fitness, Laser Land, and many others.
- ➔ Supported business-friendly efforts to continue to attract new services to residents.
- ➔ Promoted West Covina as a premier location for business.
- ➔ Continued negotiations for the disposition and development of the City properties at the former BKK Landfill site.



We Encourage Residents to

Shop Local West Covina



COMMUNITY DEVELOPMENT DEPARTMENT

PAULINA MORALES
ECONOMIC DEVELOPMENT &
HOUSING MANAGER

As the development center for the City, the Community Development Department (CDD) consists of five divisions: Economic Development and Housing, Planning, Building, Engineering, and Code Enforcement.

The goal of our CDD is to facilitate the development process for our residents, business owners, and developers. The City encourages development and growth in our community while the CDD ensures it adheres to the City's development standards and is consistent with the City's goals to provide a quality, safe, healthy, and sustainable community for our residents and businesses.

CDD also oversees capital improvement projects for the City - enhancing the quality of life by providing necessary infrastructure for our community.

Welcome

to West Covina

511 NEW BUSINESSES IN 2020



Planet Fitness
2605 E. Workman Ave Ste 315B
West Covina, CA 91791



Merrill Gardens
1400 W. Covina Pkwy
West Covina, CA 91790



Chick-fil-A
200 S. Vincent Ave.
West Covina, CA 91790



Cameron 56
1530 W. Cameron Ave.
West Covina, CA 91790

2020 GRAND OPENINGS

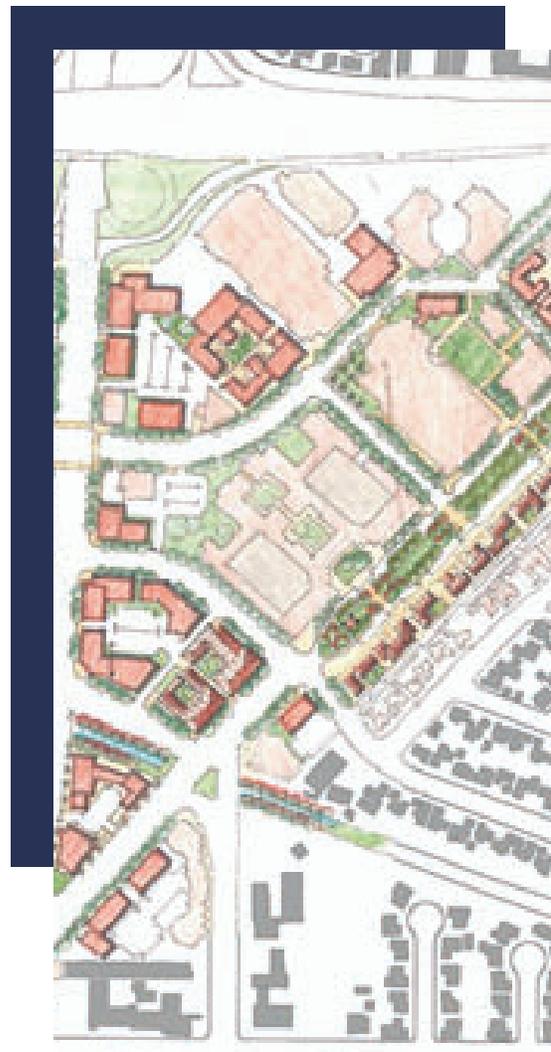
Welcome to West Covina



ENHANCING INFRASTRUCTURE

- ➔ Held 18 Design Review Sub-Committee Meetings.
- ➔ Initiated the General Plan Housing Element update process.
- ➔ Processed over 200 administrative/staff level applications that facilitated improvements to residential and commercial projects.
- ➔ Developed and processed the automatic permit and entitlement extension program to assist developers, residents, and business owners facing construction delays due to COVID-19.

PLANNING



MAJOR PROJECTS APPROVED

QUEEN OF THE VALLEY

Development of former Sunset Field into a 403-space parking lot

INDUSTRIAL CONDOS

on 1611/1623 San Bernardino - Two - Story, 24-unit development (105,645 sq. ft.)

TWO-STORY ASSISTED LIVING/MEMORY CARE FACILITY

at 1912 W. Merced Avenue

NEW SHOPPING CENTER

at 2505/2539 E. Garvey Avenue N. - Major tenant retail building (7,595 sq. ft.) and a restaurant (4,500 sq. ft.) building with drive-through

JOLLIBEE RESTAURANT

at 147 N. Barranca Street - Drive-through restaurant (2,925 sq. ft.)



BUILDING DIVISION

Building & Safety Permits

PERMITS	2018	2019	2020
BUILDING	1,116	1,366	1,541
ELECTRICAL	701	794	886
MECHANICAL	368	413	415
PLUMBING	432	462	523
PLAN CHECK	505	276	652
	3,122	3,311	4,017

ENHANCING INFRASTRUCTURE

ENGINEERING

- ➔ Rehabilitated 2.9 million sq. ft. (6% of total Citywide Pavement Area) of residential streets.
- ➔ Completed Restroom Renovation at Senior Center.
- ➔ Completed Cortez Parking Lot Rehabilitation.
- ➔ Completed FY 17/18 Residential Rehabilitation Project.

COMPLETED CONSTRUCTION OF 7 CAPITAL IMPROVEMENT PROJECTS AT A COMBINED COST OF APPROXIMATELY \$3.6 MILLION

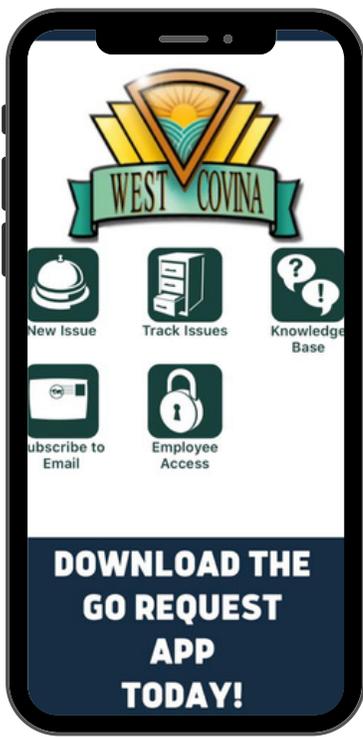


371

PERMITS
ISSUED

418

PERMITS
PROCESSED



CODE ENFORCEMENT

ENHANCING THE CITY IMAGE & EFFECTIVENESS

- ➔ Advanced implementation of the GO-REQUEST online app to handle all types of service requests. This tool allowed staff to accept over 8,100 online service requests and communicate with residents via e-mail.
- ➔ More than 75% of all Code Enforcement cases were initiated by staff rather than simply reacting to complaints. Proactive enforcement resolves issues before they affect entire neighborhoods.

➔ **702**
Administrative Citations Issued

➔ **6,100**
Property Maintenance Violations Resolved

➔ **6,976**
Property Inspections Conducted

➔ **3,200**
Correction Notices Issued To Residential and Commercial Properties

We Pride Ourselves in Servicing Residents

7 DAYS A WEEK





A MESSAGE FROM THE POLICE CHIEF

RICHARD BELL

This past year has been challenging for the West Covina Police Department when you consider the COVID-19 pandemic and the civil unrest seen across the country. The Police Department was still able to meet its goals for 2020 and implement programs to help progress the department into the future.

With so many changes involving Law Enforcement this past year, it is imperative that public safety and the community strengthen its relationship. Together, we can face any new challenges and address evolving community needs. The Department will continue to focus on customer service and improving relations to increase public confidence. We will complete the transition onto a new CAD/RMS system for better information, tracking, and reporting capabilities and we will continue to meet our recruitment and retention goals.





POLICE DEPARTMENT



ENHANCING PUBLIC SAFETY

NEW RECRUITMENTS

New Police Officers	10
Total Officers	90
New Staff	8

CRIME RATES DECREASED

- Overall crime was down 8% compared to 2019
- Aggravated Assaults from 346 cases to 72
- Robbery from 127 cases to 68
- Narcotic Violations from 635 cases to 334

*figures are in comparison to 2019



NEW EQUIPMENT

- 18 new vehicles to the fleet
- Implemented Electronic Citation System
- Simulator Training System Equipment
- Tactical bulletproof vests for SWAT



STRENGTHENED COMMUNITY & CITY RELATIONSHIPS

- Organized multiple events within the city to strengthen community bonds and interactions
- Increased the department's social media presence
- Updated the department's website
- Implemented the Juvenile Diversion Program
- Updated Police Department's Policy Manual including the Use of Force policy



WEST COVINA POLICE DEPARTMENT SERVICE AREAS

SERVICE AREA 1

Service Area 1- North
Lieutenant Keith Freeman
Watch Commander
24-Hour Voicemail
(626) 939-8600
Email: servicearea1@wcpd.org

SERVICE AREA 2

Service Area 2- East
Lieutenant Tim Rodgers
Watch Commander
24-Hour Voicemail
(626) 939-8600
Email: servicearea2@wcpd.org

SERVICE AREA 3

Service Area 3- Central
Lieutenant Tony Cortina
Watch Commander
24-Hour Voicemail
(626) 939-8600
Email: servicearea3@wcpd.org

SERVICE AREA 4

Service Area 4- South
Lieutenant Jeff Munn
Watch Commander
24-Hour Voicemail
(626) 939-8600
Email: servicearea4@wcpd.org



A MESSAGE FROM THE FIRE CHIEF

VINCENT CAPELLE

As the West Covina Fire Chief, I have been given the privilege and honor to lead a group of Fire Service professionals in delivering a fire and emergency medical response staff that provides the utmost integrity, pride and dedication to those we serve. While delivering the highest level of service to the community we strive to provide service with a response ready mentality and fiscal responsible attitude. We continue to work with the community and are committed to having a department that is accessible, accountable and collaborative.

While serving as the Fire Chief I will continue to represent our core values that the organization can be proud of. The citizens of West Covina can be confident that I am dedicated to serving their needs with the utmost excellence and pride for the fire service.



ENHANCING PUBLIC SAFETY

- ➔ Purchased Personal Protective Gear & Self-Breathing Apparatus to test to compliance.
- ➔ Service calls increased due to COVID-19 pandemic from 25 calls daily to 45-46 calls daily.
- ➔ Partnered with CARE Ambulance to address growing need for services.
- ➔ Dispatch implemented COVID-19 procedures to protect police and fire personnel on calls.



FIRE DEPARTMENT

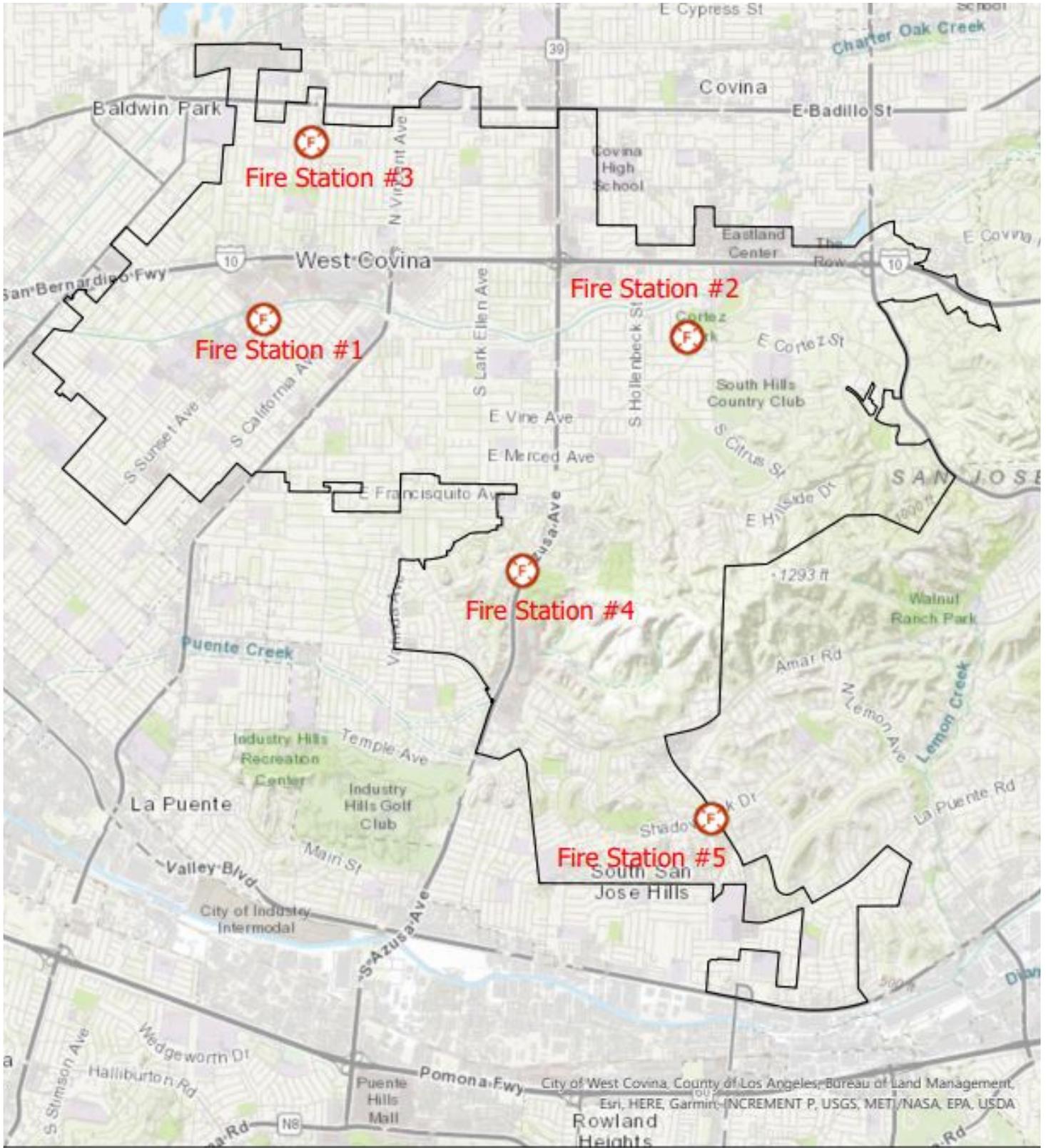
WC Fire Department Assisted State Fire Agencies

Approximately 35 deployments including the following:

- July Complex (Modoc National Forest)
- Apple Fire (San Bernardino National Forest)
- Lake Fire (Santa Clarita)
- Ranch 2 Fire (Azusa Canyon)
- Holser Fire (Ventura County)
- CZU Lightning Complex (Santa Cruz County)
- Carmel (Monterey County)
- Castle (Sequoia National Forest)
- Lake Napa Unit Lightning (Sonoma, Lake, Napa counties)



WEST COVINA FIRE STATIONS



Station No. 1: 819 South Sunset Avenue
Station No. 2: 2441 East Cortez Street
Station No. 3: 1433 West Puente Avenue

Station No. 4: 1815 South Azusa Avenue
Station No. 5: 2650 East Shadow Oak Drive

COVID-19 PANDEMIC EFFORTS



SPECIAL THANKS

We want to take the time to give a special thanks to our entire community, residents, businesses, nonprofit organizations, and more for your dedication to helping the City of West Covina. Without your donations, volunteering, and mobilization, the services provided would have not been the same.

From the bottom of our hearts and from all of us employed by the City of West Covina,

Thank you!



COVID-19 RESPONSE HIGHLIGHTS

The City is proud to have worked in partnership with many residents, businesses, nonprofits, and more to bring:

- Alta-Med COVID-19 Testing Site
- Senior Meal Program
- PPE Distribution to ALL residents
- Los Angeles Regional Food Bank



ALTA-MED COVID-19 TESTING

At the height of the pandemic, the City utilized CDBG COVID-19 funds to partner with Alta-Med to provide COVID-19 testing.

PROMPTLY PROVIDED A TEST CENTER FOR RESIDENTS



SENIOR MEAL PROGRAM

Prior to the pandemic, the senior center would serve an average of 150 hot meals daily. When the senior center was forced to close, staff created a drive-thru program to continue services. At the peak of the pandemic, over 550 seniors were served daily. When the Safer-At-Home orders were tightened, staff developed a home delivery program serving senior residents. The City now offers a combination of both programs for our seniors.

<u>Meals Served</u>	
January - March 12, 2020	6,718
March 12 - December 31, 2020	67,921





PPE DISTRIBUTIONS

The City received thousands of face masks, gloves, and hand sanitizer wipe donations from various community members. These donations enabled the City to distribute PPE to various hospitals. Moreover, with the generous donations, Community Services staff was able to sort, package, and distribute PPE to seniors, and later, to all residents for several weeks throughout the pandemic.

**DISTRIBUTED
PPE TO
HOSPITALS**

**DISTRIBUTED
PPE TO ALL
SENIORS**

**DISTRIBUTED
PPE TO ALL
RESIDENTS**





WEST COVINA
CV-SBL
WEST COVINA COVID-19
SMALL BUSINESS LOAN

APPLY TODAY!

WEST COVINA COVID-19 SMALL BUSINESS LOAN PROGRAM

The City of West Covina launched the West Covina (COVID-19) Small Business Loan Program in an effort to provide financial assistance to small businesses impacted by the COVID-19 pandemic. The loan program offers a one-time \$10,000 interest-free loan to eligible West Covina small businesses to help them retain one (1) full time equivalent job and is forgiven after a one (1) year term of compliance.



OPEN AIR PROGRAM

As a result of COVID-19, the City of West Covina developed the Open-Air Program. The Program facilitates the City permit process to conduct business operations outdoors that are allowed - per the County of Los Angeles Department of Public Health orders. This program provides a streamlined permitting process at no cost to the business.

LOS ANGELES REGIONAL FOOD BANK

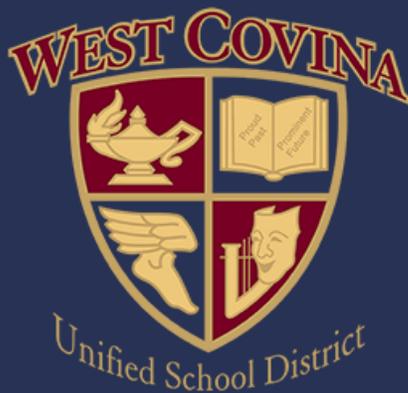
The City, in partnership with the Los Angeles Regional Food Bank, distributed non-perishable food boxes for adults 60 years of age and older. Prior to the pandemic, the City would receive 200 food kits from the Los Angeles Regional Food Bank; but with the demand increase during the pandemic, that amount of food kits increased to 400 kits monthly.



400 KITS PROVIDED MONTHLY

FOOD BOXES DISTRIBUTED TO SENIOR RESIDENTS

WEST COVINA SCHOOL DISTRICTS





WEST COVINA UNIFIED SCHOOL DISTRICT



PATIENCE, FLEXIBILITY, AND RESILIENCE

The West Covina Unified School District is committed to the highest quality education from the Board, administration, and school communities. In West Covina, we are incredibly fortunate to have strong support from our stakeholders who invest time and energy to contribute a truly exceptional learning environment for our students. Students are able to choose among a wide array of activities and learning experiences. Together, we provide an outstanding education for our students, who are the future leaders of our community, country, and world.

Our community has experienced an unprecedented year filled with challenges that have been met with tremendous strength and perseverance from our administration, teachers, staff, and students. The transition of distance learning was less acute owing to our pre-existing 1:1 device program. Our teachers were thoroughly trained on distance learning strategies and techniques to engage students online and fully equipped our classrooms with state-of-the-art technology for simultaneous/hybrid instruction. The West Covina Online Learning Academy was also established to offer our families an alternative to regular instruction.

Recently, our Board of Education approved the phased reopening of our elementary schools (TK-6), secondary schools (seniors only), and prioritized pupil groups for in-person hybrid learning.

Looking ahead, we know technology will continue to play a pivotal role in supporting classroom instruction. New advancements will be introduced strategically to empower staff in nurturing student engagement and achievement. Though technology will never take the place of great teaching, it can provide the tools to leverage our collective talents and interests.

The West Covina Unified School District community has been amazing during this unprecedented time. I want to thank you for your continued support and partnership as we plan, flex, pivot, and execute an enriching education for the students of WCUSD. We are excited to have students back on our campuses!

SINCERELY,

**CHARLES HINMAN
SUPERINTENDENT
WEST COVINA UNIFIED SCHOOL DISTRICT**

The Aquatic Center/
Athletics Complex and
Event Center/CTE
building at Edgewood
Schools are operational.



ACCOMPLISHMENTS



At West Covina High
School, the CTE/Science
building opens this
spring.

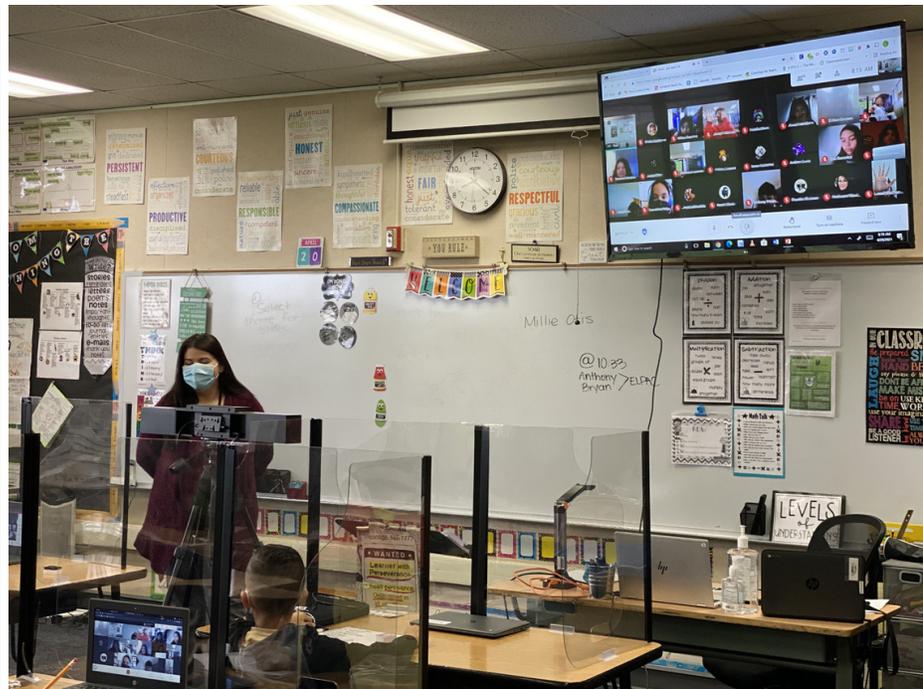
The District Performing
Arts Center will open in
the fall of 2022, housing
our new Performing
Arts Academy.





Launched the West Covina Online Learning Academy (WCOLA) homeschooling program that allows students the flexibility to learn on their own schedule with the parent serving as a coach and teachers providing weekly assistance as students navigate our online curriculum and complete grade-level coursework.

- Modified classroom technology with poly studio cameras, large screen TV's and state of the art sound systems.
- Completed a \$6-million Cisco infrastructure project including improved WiFi, switches, and battery backups, as well as installation of a new VOIP phone system.



- New CTE programs have been implemented to prepare our students for postsecondary success. TK-8 students can now participate in coding, robotics, dance, and art enrichment.
- Offering both Dual Spanish & Mandarin programs at two of our elementary sites



EDUCATIONAL EXCELLENCE FOR EVERY STUDENT, EVERY DAY

Our community has a well-deserved reputation for supporting the students of Covina-Valley Unified School District. Thanks to the passage of Measure CC, C-VUSD has been able to provide "Educational Excellence For Every Student, Every Day." Our staff continues to implement innovative research-based programs and practices to ensure the highest levels of achievement for all students. Our school-wide programs are focused on student engagement that fosters innovative, positive environments within and outside the classroom to connect students to learning, thereby guaranteeing all students are eligible and ready for college and careers upon graduation and fulfilling our mission:



“Every student will be able to communicate reasoning, collaborate, demonstrate critical thinking, and creatively problem-solve, in every classroom, every day - No Exceptions!”

Our talented team of educators incorporates technology into instruction, teaches computer science and coding at every grade level, and has expanded Career and Technical Education (CTE) Pathways. We offer Dual Enrollment programs (College/High School), implemented Dual Language Immersion (Spanish and Mandarin), and outstanding athletics, arts, and extra-curricular programs all while providing rigorous academic programs at every grade level. Over the course of the past six years, C- VUSD has more than doubled the rate of students completing the UC/CSU subject matter course requirements making it one of the highest rates in the valley. All three of our comprehensive high schools (Covina, Northview, and South Hills) routinely send students to national colleges and universities, including Yale, Harvard, Stanford, UC Berkeley, UCLA, USC, Johns Hopkins, and Notre Dame. Many of our graduates also earn International Baccalaureate Diplomas, AP Capstone Scholars, California Seal of Biliteracy, and the Golden State Seal Merit Diploma. Standardized tests in English Language Arts and Mathematics continue to increase. College readiness has increased, and our students perform higher than many of our neighboring districts. As a result, C-VUSD has received state and national recognition for closing the achievement gap, increasing the Hispanic/Latino graduation rates, California Model District for Inclusive Practices for Special Education, multiple California Gold Ribbon Awards, California Distinguished School Awards, California and National Forum - Schools to Watch, National AVID Demonstration School, California Schools of Character, California school Boards Association Golden Bell Award, and membership in the League of Innovative Schools.

By working with industry partners, students who complete one of our many CTE pathways graduate with the academic technical, and employability skills needed for postsecondary and workplace success. High school students are able to enroll in over 20 CTE pathways including Agriculture Science, Veterinarian Science, Digital Filmmaking, Visual and Commercial Art, Animation, Professional Theater, Professional Music, Business and Finance, Sports Management, Child Development and Education, Administration of Justice – Police Explorers, Welding and Joining, Carpentry, Engineering, Culinary Hospitality, Information Technology, Nursing Assistant, Physical Therapy, Sports Physical Therapy, and Court Reporting. Upon completion of many of these pathways, students are able to earn industry certifications including Licensed Vocational Nurse (LVN), FAA Drone Certification (Drone, Safety, FAA Part 107, and VSO), COMP TIA A+ Networking Certification, and LADBS Welding MAW, FCAW, GMAW & GTAW, Safe Serve, Google Suite Certification for Business, CPR, First Aid, AED, and Adobe Certification. Recent graduates have received scholarships to Berkeley - Engineering Program, USC - Film Making, University of La Verne and Fullerton College - Digital Filmmaking, Cal Poly - Culinary and Hospitality Program, and special admission for Business at Berkeley and Stanford.

As a member of The League of Innovative Schools, our schools have been on the cutting edge of infusing technology into every aspect of teaching and learning. We couldn't have done this without the upgraded technology infrastructure our community helped fund last spring, when all California Schools were forced to close their doors to in-person learning due to the COVID-19 pandemic. Thanks to our community support, C-VUSD was one of the only districts prepared to quickly provide on-line learning and laptop devices for every student.

The entire C-VUSD team appreciates the wonderful support we receive from our community and industry partners. We are dedicated to supporting every child as we prepare them for College and Careers upon graduation. It is an honor to serve as your Superintendent and thank you for entrusting us with your child's learning.

SINCERELY,

Elizabeth Eminhizer, ED.D
SUPERINTENDENT
COVINA-VALLEY UNIFIED SCHOOL DISTRICT



SAFE AND HEALTHY MEALS FOR STUDENTS

During the unprecedented school closure, students were provided FREE Grab-N-Go meals ever weekday. This ensured children 18 years old and younger had access to healthy, nutritious, meals. Over 200,000 meals were served to students. For more information, please call (626) 974-7000



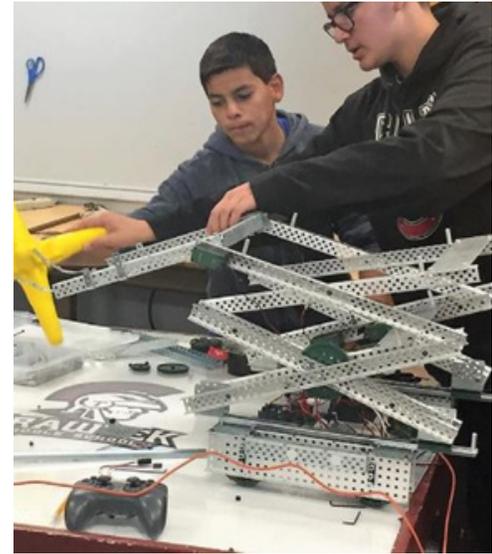
ACCOMPLISHMENTS



South Hills High School offers a Culinary and Hospitality Pathway designed to prepare students for exciting career opportunities in the Food and Hospitality Services Industry. Students utilize modern kitchen to cook as an integral part of the hands-on curriculum.



Covina High School has a farm on campus, which allows us to offer Agriculture Science and Animal Science courses. It prepares students to become veterinarians, entrepreneurs, researchers, and educators.



Our Traweek Middle School Robotics program is designed to address the interests and energy of middle school students, while incorporating standards in math, science, and technology. Students learn how to apply engineering to solve everyday problems.



ROWLAND UNIFIED SCHOOL DISTRICT



LEADING WITH CARE, COMPASSION, CONNECTION & EDUCATIONAL INNOVATION

The Rowland Unified School District has always been focused on ***Innovative Learning for All*** and this year pushed us to innovate once again. We remain committed to continuing student learning, providing needed services and staying connected to our community during this unprecedented time. The District supported students and families with the largest deployment of technology and devices in the District's history: More than 10,000 Chromebooks distributed in grades 3-12, 3,100 iPads for grades TK-2 and 2,300 hotspots were safely delivered to help shift learning from the school classroom to the family home.

We engaged with our families like never before. Parent and technology support hotlines were launched along with monthly webinars on wellness, virtual classroom technology tips for grandparents and caregivers, we launched a 24 hour tutoring support service for students and families, along with workshops for our seniors with the college admissions process. Our Kindergarten Care & Connect program mailed educational materials and a book of the month to 900 Kindergartners every two weeks.

In these final months of this historic school year, we want to thank our incredible employees for their extraordinary service and dedication to our students, and to our community for your continued support.

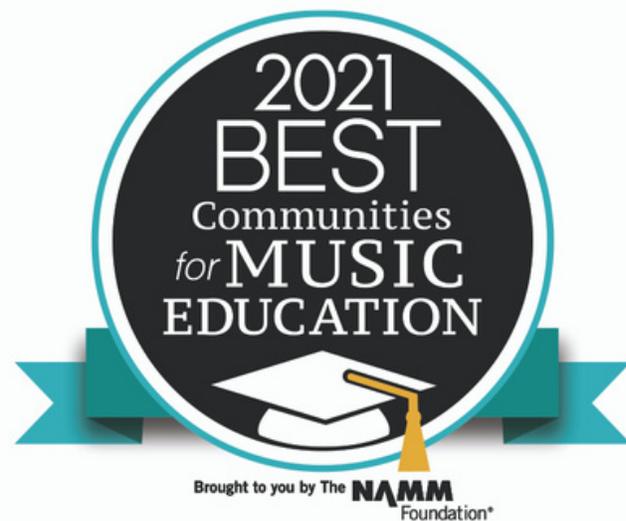
We look forward to a robust summer learning program with in-person instruction and welcoming our families for the opening of the 2021-2022 school year with in-person instruction on August 9, 2021.

We Are Rowland Strong. WeAreRUSD.

DR. JULIE MITCHELL
SUPERINTENDENT
ROWLAND UNIFIED SCHOOL DISTRICT

2021 NATIONAL MUSIC EDUCATION AWARD FOR GIANO INTERMEDIATE SCHOOL

West Covina's Giano Intermediate School is one of only 10 schools in the State of California and the ONLY Middle School in the State honored with the 2021 Best Community for Music Education award by The NAAM Foundation for outstanding achievement in providing music access and education to all students. The arts thrive at Giano with band, choir, orchestra, mariachi, color guard and drumline!



ACCOMPLISHMENTS

REAL WORLD LEARNING:

With the new state-of-the-art Career Technical Education Labs at our Intermediate and High Schools, students are excited and ready to learn and explore a wide variety of careers with hands-on learning tools, from the culinary arts, law enforcement to medical careers.





MUSIC FOR ALL:

Rowland Unified is proud of our commitment to the arts at all of our schools. Every student in grades 1-6 across the District participates in music education during the school day and can take part in choral, band and strings. The District also opened its new state-of-the-art Rowland Unified School District Performing Arts Center.

WE SALUTE OUR CLASS OF 2021!



Look out for our Class of 2021 banners across West Covina, spotlighting our amazing seniors and the colleges, trade schools or military unit they will attend.



CONGRATULATIONS NESTOR!

Proud of Nogales High School Senior Nestor Mandujano, an Edison International STEM Scholarship winner of \$40,000 to pursue a career in engineering. He is also a full-ride scholarship recipient to Harvey Mudd College.

CITY HALL CONTACT SHEET

City Clerk	(626) 939 - 8433
City Council	(626) 939 - 8401
City Manager's Office	(626) 939 - 8401
Community Development	(626) 939 - 8425
Building Division	(626) 939 - 8425
Code Enforcement Division	(626) 939 - 8426
Community & Economic Development Div.	(626) 939 - 8417
Engineering Division	(626) 939 - 8425
Planning Division	(626) 939 - 8422
Public Services	(626) 919 - 6966
Community Services Division	(626) 919 - 6966
Maintenance Division	(626) 919 - 6966
Finance	(626) 939 - 8438
Fire Department (Non-Emergency)	(626) 939 - 8424
Human Resources and Risk Management	(626) 939 - 8450
Police Department (Non-Emergency)	(626) 939 - 8501

2021 COUNCILMEMBER EMAILS

Mayor Letty Lopez-Viado	Llopez-viado@westcovina.org
Mayor Pro-Tem Dario Castellanos	DCastellanos@westcovina.org
Councilwoman Rosario Diaz	Rosario.Diaz@westcovina.org
Councilmember Brian Tabatabai	BTabatabai@westcovina.org
Councilman Tony Wu	TWu@westcovina.org